



## Technical Analyst – Las Vegas, NV

This position requires an individual with strong people skills, an ability to work under minimal supervision, a solid understanding of computer hardware and software installation, training and troubleshooting as well as the desire and flexibility to "do what it takes" to get the job done. Based in Las Vegas, NV, you must be willing to travel throughout the U.S. and internationally, and work any schedule as required.

As a technical analyst you will be responsible for the following

- Customer Support, including training for clientele
- Site installations and configurations
- Update/maintain and document all central records/procedures
- Excellent communication and outstanding customer support skills
- Prioritize tasks and work under stress

### Technical Requirements

- Excellent understanding of and good working knowledge of Microsoft Server 2000 – 2012 R2, Windows Operating Systems, XP, Windows 7, Windows 8 and Windows 10.
- Working knowledge of Active Directory, DNS, DHCP, Windows security and Group Policies.
- In depth knowledge of PC hardware, operating systems, network topologies and protocols

Preference given to candidates who possess:

- SQL administration – backup / restore / user permissions / monitoring
- Imaging applications such as Symantec Ghost, Paragon, gparted.
- Solid understanding of wireless security protocols and implementation

Successful candidates will have own transportation and be willing to undergo security checks as requested by our clients. Minimum of one year experience required.

Please apply, stating salary requirements, to [hr@eqube.com](mailto:hr@eqube.com)